2020 ANNUAL REPORT

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OUR VISION: Youth who suffer trauma can become our future leaders.



Dear Friends,

It goes without saying that 2020 was a challenging, unprecedented year for UCAN and our nation. As a multifaceted agency with a large programmatic footprint, we responded to the double impact of the COVID-19 pandemic and the social/racial unrest that roiled communities.

We pivoted to provide uninterrupted support and opportunities for the youth and families we serve. We pressed forward in collaboration with our dedicated employees, Governing Board, supporters, community partners and countless individuals and organizations in our network.

We are tremendously proud of how UCAN staff provided care and services to the most vulnerable among us, including the youth in care in our residential facility, young adults in our transitional housing program, and participants in our Violence Intervention and Prevention Services (VIPS) program, among others. As a pillar in North Lawndale, our VIPS staff doubled as public health care workers through the trusting community relationships they have created.

Our staff worked hard and smart to keep our youth safe and protected in an effort that was no small feat of sacrifice, persistence and collaboration. Our agency-wide response was culturally respectful and coordinated, including facilitating on-site COVID-19 testing and expediting vaccinations for staff at hospitals, clinics and other sites. We coordinated staff working remotely and safely in our offices. We provided personal protective equipment and created responsive, flexible work schedules to help them manage their personal and professional lives. We recognized their dedication with well-deserved bonuses and incentives.

In terms of programming, we ensured that students in our therapeutic day schools continued their education through virtual learning. Our information technology staff responded with computer equipment and services that limited the number of teaching days lost. The IT team also provided the infrastructure to allow our entire staff to work remotely and virtually deliver direct services without interruption.

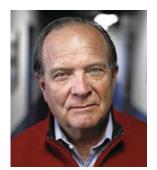
UCAN's Power of Potential fundraising campaign moved forward, and impressively surpassed benchmarks. That fact is a testament to the focus our development team and the worthiness of our programs and special events, including the Youth Leadership Awards. YLA, our largest annual fundraiser, was a high-profile virtual affair that reached an audience larger than ever before as we recognized several talented youth.

Our diversity, equity and inclusion and community relations initiatives pivoted to partner with our peers and others to serve youth, families, communities and staff. For example, our headquarters served as a temporary food distribution site in partnership with the Greater Chicago Food Depository. We are proud that 82% of our staff reported that "UCAN has responded to the COVID-19 pandemic in a culturally proficient and responsive manner." We are excited about UCAN's future beyond the pandemic. The doors to our buildings and programs are literally and figuratively opening more each day. Meanwhile, UCAN is constantly engaging in managed growth, process and program improvements, and greater employee engagement that will make us more robust for the next 152 years of our journey.

Sincerely,



Markell Bridges Chair, Governing Board



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Thomas Vanden Berk Interim President & CEO

BY THE NUMBERS: 2019-2020 OVERVIEW

We are proud of the support and services our staff provided to the youth and families in our community during FY2020. Here are some highlights:

13,545 individuals served and impacted in North Lawndale

18,824

individuals served and impacted (all community areas)

FOSTER CARE:

Professional Foster Parenting total served: **331**

UCAN supported the needs of **110** foster families and those youth in care living independently by utilizing our leadership development programs.

WORKFORCE DEVELOPMENT:

Total individuals served: **330**

During COVID-19, **138** youth participated in our Workforce Development hiring fair.

EDUCATIONAL COACHING:

Total Individual and Group Mentoring Services provided: **929**

UCAN's leadership and staff mentored **750** individual youth during the pandemic.

VIOLENCE INTERVENTION & PREVENTION SERVICES:

Total youth impacted: **7,879** UCAN's VIPS community events engaged **5,905** youth and families.

UCAN ACADEMY:

170 laptops were donated to our students during remote learning.2 successful drive-thru graduations were held for our youth.

COVID RESPONSE:

2,400 boxes of food were distributed in partnership with our community partners.

UCAN supported all **700+** employees as they continued to provide uninterrupted services.

UCAN provided services to **1,500** youth in our clinical counseling and youth development programs; violence intervention and prevention services.

2019-2020 FINANCIALS

STATEMENT OF FINANCIAL POSITION

As of June 30, 2020

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\$37,861,661
\$56,967,243
\$94,828,904

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STATEMENT OF ACTIVITIES

For the fiscal year ending June 30, 2020

Revenue	IN SOUD = -
Program	\$38,717,027
Fundraising	\$6,594,218
Trust	\$552,499
Investment	\$335,787
TOTAL REVENUE	\$46,199,531
Expense	
Program	(\$39,034,478)
Management & General, Support	(\$5,882,151)
Fundraising	(\$1,018,532)
Other	(\$835,222)
Other	(4035,222)
	Fundraising Trust Investment TOTAL REVENUE Expense Program Management & General, Support Fundraising

CURRENT YEAR CHANGE IN NET ASSETS	(\$834,292)
Net Assets at Beginning of Year	\$38,695,953
NET ASSETS AT END OF YEAR	\$37,861,661

Financials reflect UCAN Operations only. Title Holding Company information not included.



• Government Grants & Contracts	83.80%
Private Revenue	14.27%
 Trust Income 	1.20%
Investment Income	0.73%

 Therapeutic Youth Home 	26.47%
 UCAN Academy 	16.07%
 Professional Foster Parenting 	15.0%
 Violence Intervention & 	12.90%
Prevention Services	
 Transitional/Independent Living 	11.62%
Teen Parenting Service Network	7.79%
 Housing Support Services 	5.23%
Counseling & Youth	3.11%
Development Services	
 Workforce Development 	1.58%
 Other Programs 	.22%





 Program Services 	83.46%
 Management & Support Services 	12.58%
 Fundraising 	2.18%
• Other	1.79%

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We thank our donors for the following gifts generously made during our 2020 fiscal year.

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